



# Service Memo

**Mainoffice:**  
Jakob Hatteland Display AS  
Åmsosen  
5578 Nedre Vats, Norway

Phone: +47 5276 3700  
Fax: +47 5276 5444

## MMD Information:

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Our production has proven a failure for the MMD series product line, which we need to inform you about. This problem may concern products delivered in September and parts of October.

(Problem will not occur in products shipped from Hatteland after 2002.10.11)

### The problem acts as follows:

When brightness is adjusted to MAX in temperatures above 25deg C and/or left on for 5 minutes or more, the picture may start flashing or screen goes black.

This problem has to be solved in our service department, and products with this problem will have our highest attention.

Please contact us (your normal contact person) to get a RMA number for you to use for the panels.

Make a printout of this page, add the RMA number, (make notes if needed) and let this page follow the shipment.

For further technical questions, please contact our service department or your regular contact person.

### RMA Number

### Notes/Comments

### Date / Signature

Best regards  
For Jakob Hatteland Display AS



FRODE GRINDHEIM  
- Product Manager  
- E-Mail :frode.grindheim@hatteland.com